



ADR
CHAMBERS

Integrity Commissioner Office
for the Town of Georgina

Deborah C. Anschell

Wednesday, September 26, 2018

OUR COMPANY



- ADR Chambers provides dispute resolution services throughout Canada and internationally.
 - We have been in business for over 20 years.
 - Over the last seven years, we have administered over 55,000 mediations and arbitrations.

OUR COMPANY



- ADR Chambers Banking Ombuds Office is the external ombuds office for a number of banks including Royal Bank of Canada and Toronto-Dominion Bank.
- ADR Chambers provides Municipal Ombudsman Services for:
 - Halton Region;
 - York Region; and
 - Durham Region.

MUNICIPAL INTEGRITY COMMISSIONER EXPERIENCE

- ◉ We provide Municipal Integrity Commissioner (“IC”) Services (s. 223.3, *Municipal Act, 2001*) for several municipalities including:
 - The City of Markham;
 - The Town of Richmond Hill;
 - The City of Kitchener;
 - The City of Waterloo; and
 - The Regional Municipality of Niagara.

THE INTEGRITY COMMISSIONER

- ◉ Deborah C. Anschell is an investigator, mediator, and arbitrator with ADR Chambers.
- ◉ Deborah is the Integrity Commissioner for the City of Waterloo.
- ◉ Deborah has 20 years of litigation experience and is a Deputy Judge at the Toronto Small Claims Court.

OUR TEAM

- ◉ We offer a team approach to the provision of Integrity Commissioner Services.
- ◉ We have team members who are Integrity Commissioners for other municipalities and who can do investigations under the supervision of the Integrity Commissioner if she so determines.

CODE OF CONDUCT AND INTEGRITY COMMISSIONER PROCEDURES

- ⦿ The Town's existing Code of Conduct was created in 2008.
- ⦿ The role of the Integrity Commissioner will change significantly on March 1, 2019 as a result of the Bill 68 amendments to the *Municipal Act, 2001* and the *Municipal Conflict of Interest Act*.

CODE OF CONDUCT AND INTEGRITY COMMISSIONER PROCEDURES

- ◉ We have provided a new, updated Code of Conduct as well as Integrity Commissioner Procedures.
 - These new documents take into consideration best practices as well as the upcoming legislative changes.
- ◉ We would encourage Town Council to view the Code and the Procedures as “living documents” that should be reviewed and refreshed periodically.