



ADR  
CHAMBERS

Integrity Commissioner Office  
for the Town of Georgina

Deborah C. Anschell

Wednesday, September 26, 2018

# OUR COMPANY



- ADR Chambers provides dispute resolution services throughout Canada and internationally.
  - We have been in business for over 20 years.
  - Over the last seven years, we have administered over 55,000 mediations and arbitrations.

# OUR COMPANY



- ADR Chambers Banking Ombuds Office is the external ombuds office for a number of banks including Royal Bank of Canada and Toronto-Dominion Bank.
- ADR Chambers provides Municipal Ombudsman Services for:
  - Halton Region;
  - York Region; and
  - Durham Region.

# MUNICIPAL INTEGRITY COMMISSIONER EXPERIENCE

- ◉ We provide Municipal Integrity Commissioner (“IC”) Services (s. 223.3, *Municipal Act, 2001*) for several municipalities including:
  - The City of Markham;
  - The Town of Richmond Hill;
  - The City of Kitchener;
  - The City of Waterloo; and
  - The Regional Municipality of Niagara.

# THE INTEGRITY COMMISSIONER

- ◉ Deborah C. Anschell is an investigator, mediator, and arbitrator with ADR Chambers.
- ◉ Deborah is the Integrity Commissioner for the City of Waterloo.
- ◉ Deborah has 20 years of litigation experience and is a Deputy Judge at the Toronto Small Claims Court.

# OUR TEAM

- ◉ We offer a team approach to the provision of Integrity Commissioner Services.
- ◉ We have team members who are Integrity Commissioners for other municipalities and who can do investigations under the supervision of the Integrity Commissioner if she so determines.

# CODE OF CONDUCT AND INTEGRITY COMMISSIONER PROCEDURES

- ⦿ The Town's existing Code of Conduct was created in 2008.
- ⦿ The role of the Integrity Commissioner will change significantly on March 1, 2019 as a result of the Bill 68 amendments to the *Municipal Act, 2001* and the *Municipal Conflict of Interest Act*.

# CODE OF CONDUCT AND INTEGRITY COMMISSIONER PROCEDURES

- ◉ We have provided a new, updated Code of Conduct as well as Integrity Commissioner Procedures.
  - These new documents take into consideration best practices as well as the upcoming legislative changes.
- ◉ We would encourage Town Council to view the Code and the Procedures as “living documents” that should be reviewed and refreshed periodically.